

Fresno City College Portal and Canvas Guide

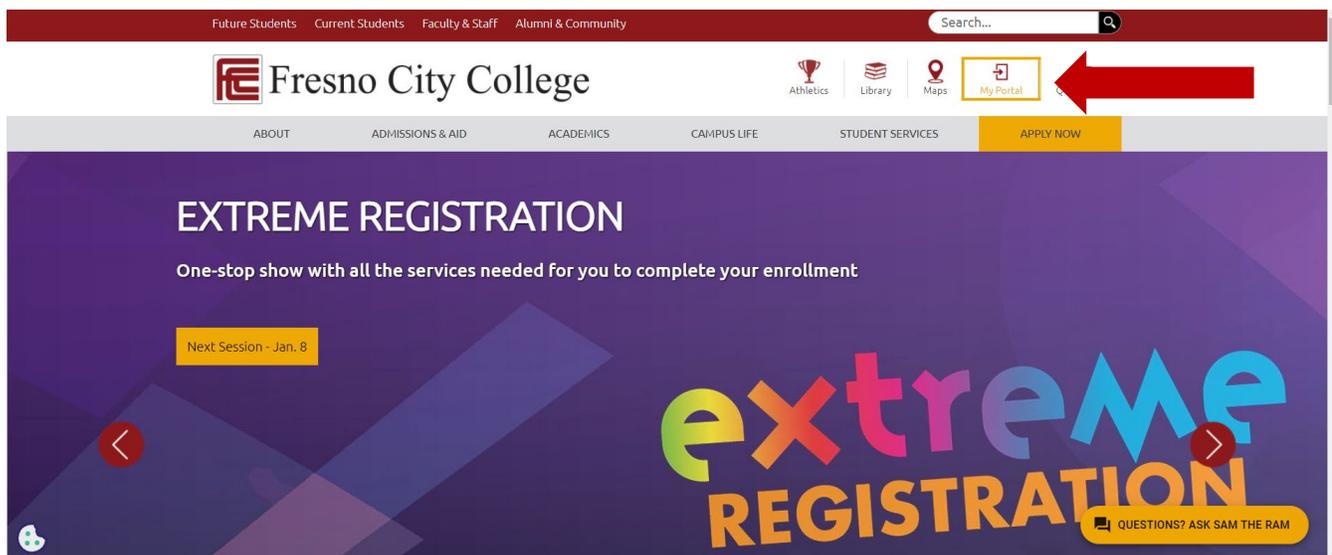
Follow the steps below to log into your Fresno City College (FCC) Portal and access Canvas. Once you access Canvas you will be able to view the course shell/s for the course/s you are enrolled into.

Steps to Log into Your Fresno City College Portal

First, you will need to have the following information ready to log into your Fresno City College student portal:

- Your FCC ID#
- Your FCC username and password

Click [HERE](#) to access the Fresno City College Portal or go to www.fresnocitycollege.edu and click on “My Portal”



Next, click on “Sign In”

The screenshot shows the top navigation bar with 'Staff Directory' on the left and 'Sign In' on the right. Below the navigation bar is the Fresno City College logo and a 'Welcome' banner. The main content area is divided into three sections: 'Welcome to My Portal' with a photo of students and a 'Sign In' button (highlighted with a red arrow), 'SCCCD Announcements' with a message 'There are no announcements at this time.', and 'SCCCD College Portal Links' listing 'Reedley College' and 'Clovis Community College'.

Then, log into your SCCC account.

The screenshot shows the login page for the State Center Community College District. It features the district logo and a list of member colleges: Fresno City College, Reedley College, Clovis Community College, Modesto Community College, and Modesto Community College at Oakhurst. A yellow warning box states: 'Don't forget to perform MFA Proof-up if you have not done so: [Proof-up Instructions](#)'. Below this is a sign-in form with fields for 'Username' and 'Password', a 'Sign in' button, and links for 'Change Password' and 'Problem Logging In?'.

Below is an example of your default, student username and password:

- **Username:** FCCID#@my.scccd.edu
 - Example: 1012345@my.scccd.edu
- **Password:** First name & Last name initials (capital first initial, lowercase second initial) followed by 6-digit birthdate.
 - Example: Scott Corona born January 23, 2008 —> Sc012308

Important: If you get a Microsoft pop up error message, as shown in the screenshot below, please make sure to do the following:

- If you are using “Google Chrome” make sure you use “Microsoft Edge”. You cannot use the same internet browser for your high school district and Fresno City College.
- In the Microsoft pop up error window, click on “Sign out and sign in with a different account”, then click on “Use another account”
- Make sure you sign in with your Fresno City College username and password



angelica.gil@fresnounified.org

You don't have access to this

Your sign-in was successful but you don't have permission to access this resource.

[Sign out and sign in with a different account](#)



[More details](#)



Sign in

The Microsoft account doesn't have permission to view or manage this page.
Enter a different account or get a new one.



Angelica Gil
angelica.gil@fresnounified.org



Use another account

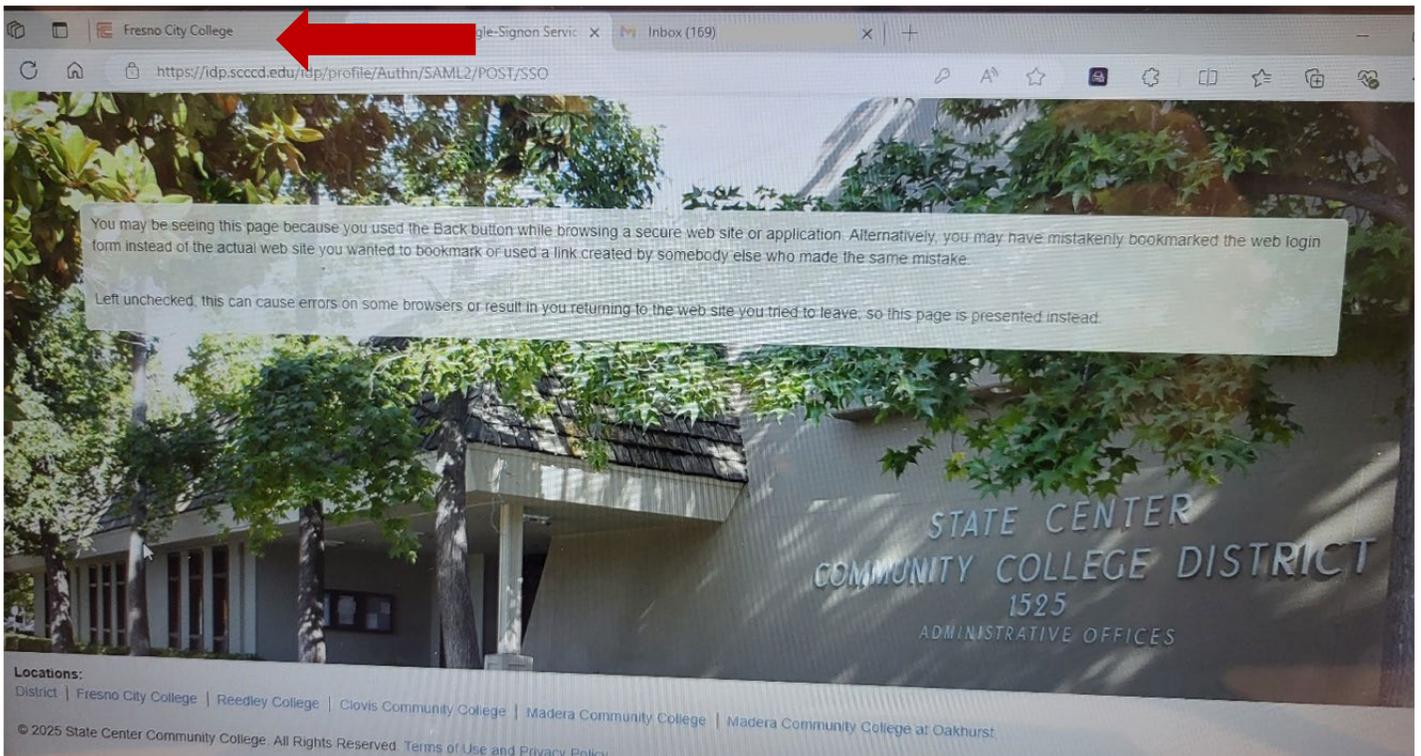


No account? [Create one!](#)

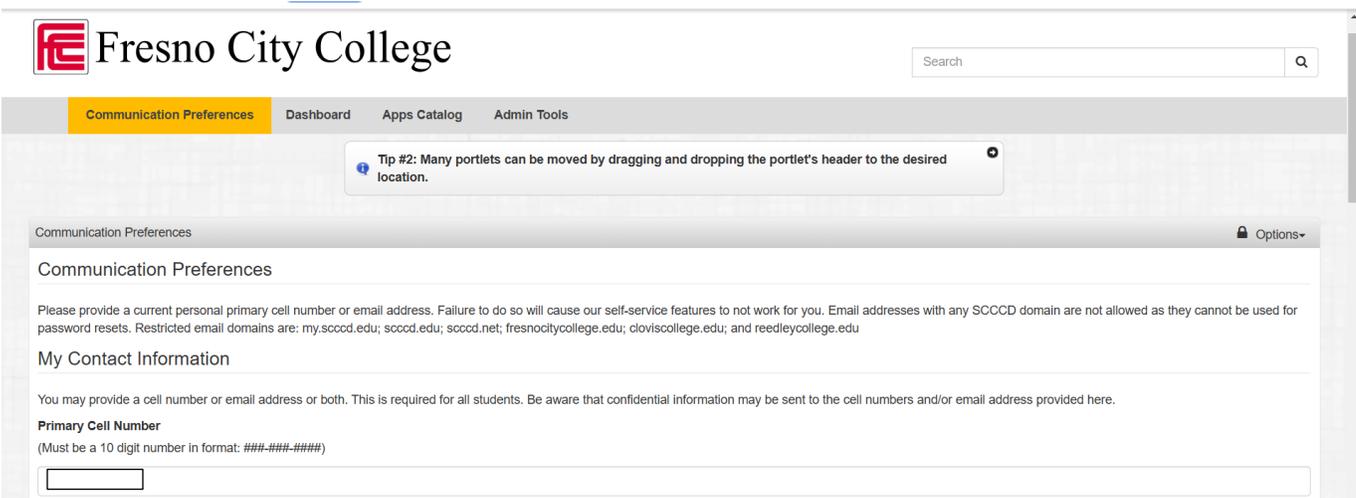
Sign in with Windows Hello or a security key [?](#)

Next

Once you have signed in and can see the screenshot below, you will need to click on the [Fresno City College](#) tab (as shown in the screenshot below), and then click on “My Portal” to “sign-in” again. Please note that you will already be signed into your portal.



If this is the first time you access your portal, you will be prompted to update and submit your “Communication Preferences”, upon logging in. This is a one-time process.



Secondary Cell Number (optional)

(This number can be used for an emergency contact. Must be a 10 digit number in format: ###-###-####)

Personal Email Address

(SCCCD school email addresses are not allowed.)

My Subscriptions

The following messaging services are available for you to subscribe. Some services are available at multiple campuses; your primary campus will be selected by default.

1st2know Emergency Alert Notifications

This service will notify you of any emergencies happening on campus that could be potentially life threatening.

The system has detected that you are an active student, instructor, or employee and you will receive emergency notifications by default per District Procedure. A link to the District Procedure is available at the bottom of this page.

Admissions and Records Notifications

This channel will assist your academic success by notifying you of any important dates, requirements, or issues relating to admissions, registration and fees, graduation or student records.

Receive?

Yes No

Financial Aid Notifications

This channel will notify you of important financial aid information, scholarship or grant opportunities, and upcoming deadlines.

Receive?

Yes No

Counseling Notifications

This channel will notify you of important dates and opportunities to connect with academic counseling and special programs such as EOPS, DSPS, CalWorks, Veterans, Trio, etc.

Receive?

Yes No

Support Services Notifications

This channel will notify you of opportunities to connect with student support resources on campus including Library, Tutorial, Career Centers, Transfer Centers, Food Pantry, Transportation, Health and Psych Services.

Receive?

Yes No

Show desktop

Submit



After clicking submit, please be patient as the update process may take a while to complete.

Read the [District Procedure](#) for information regarding electronic notifications.

You can exit this page by clicking on **Dashboard** or **Apps Catalog** tab above.

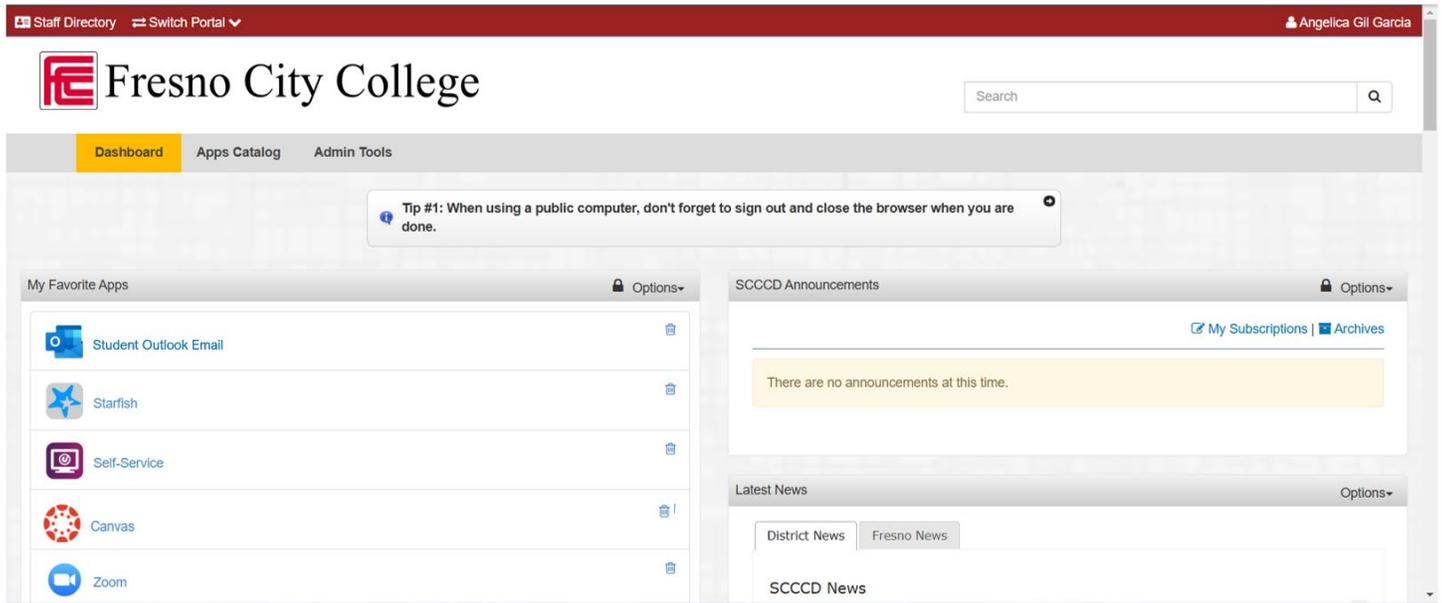
Locations:

District | Fresno City College | Reedley College | Clovis Community College | Madera Community College | Madera Community College at Oakhurst



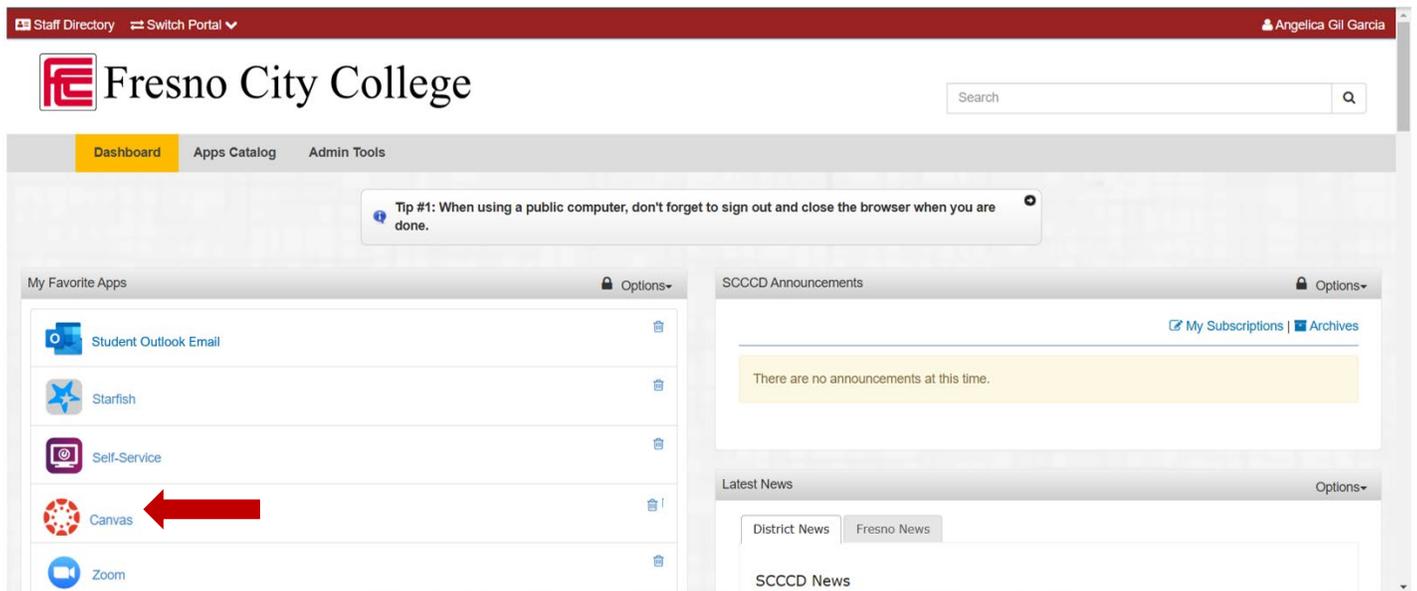
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In your Fresno City College “Dashboard,” you will be able to access your student email, Canvas, Zoom, among many other Apps you wish to add as your “Favorite App” from the “Apps Catalog”.



Step to Access Your Fresno City College Canvas

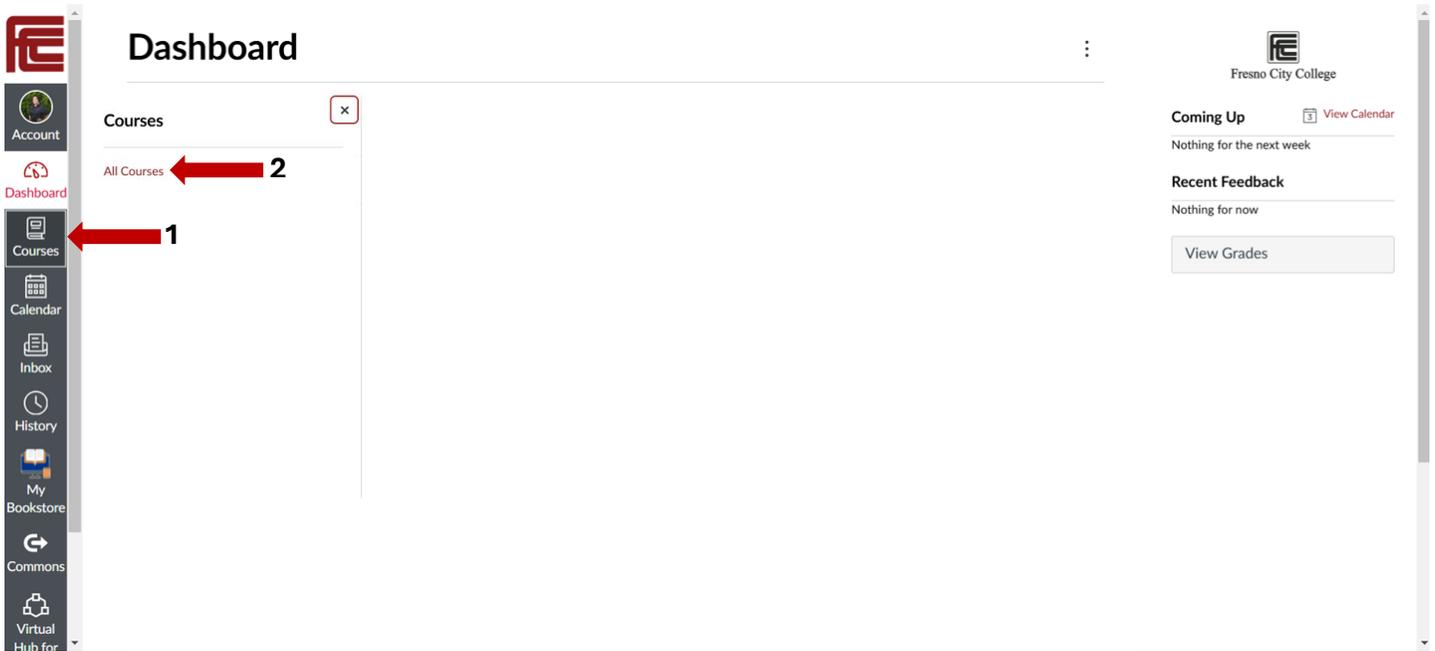
To view your dual enrollment courses in Canvas, click on the Canvas App to access your Canvas course shell/s.



You should be able to view the course/s for each class you are enrolled in.

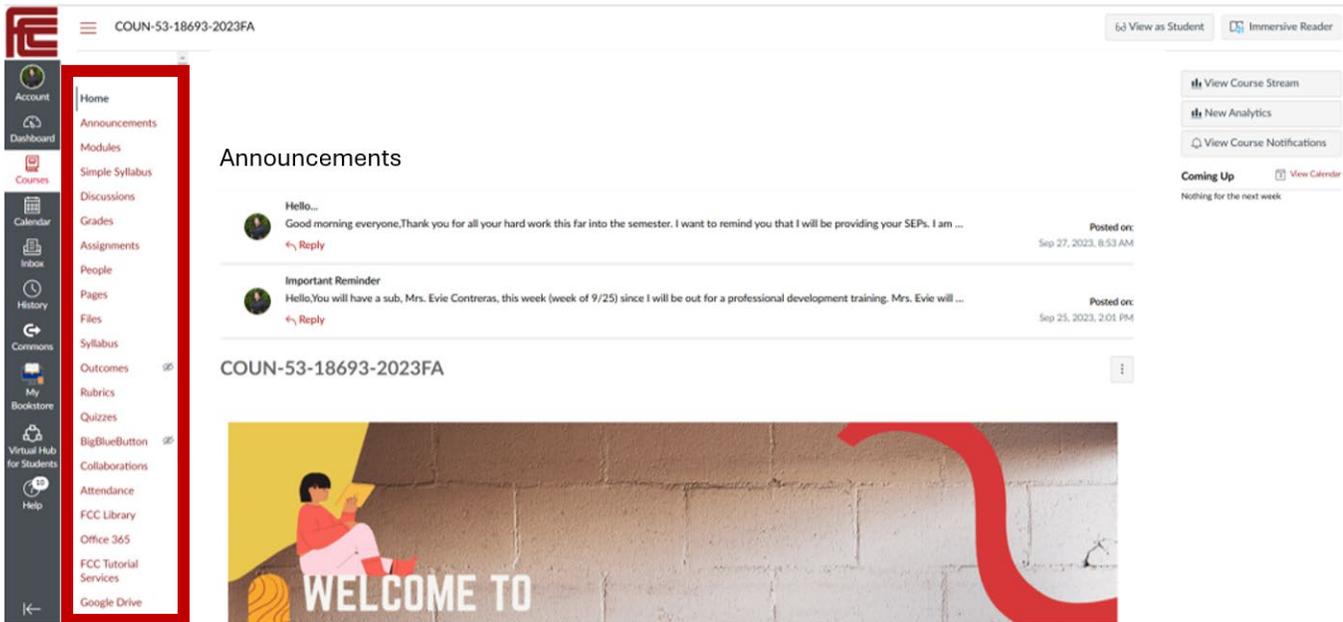
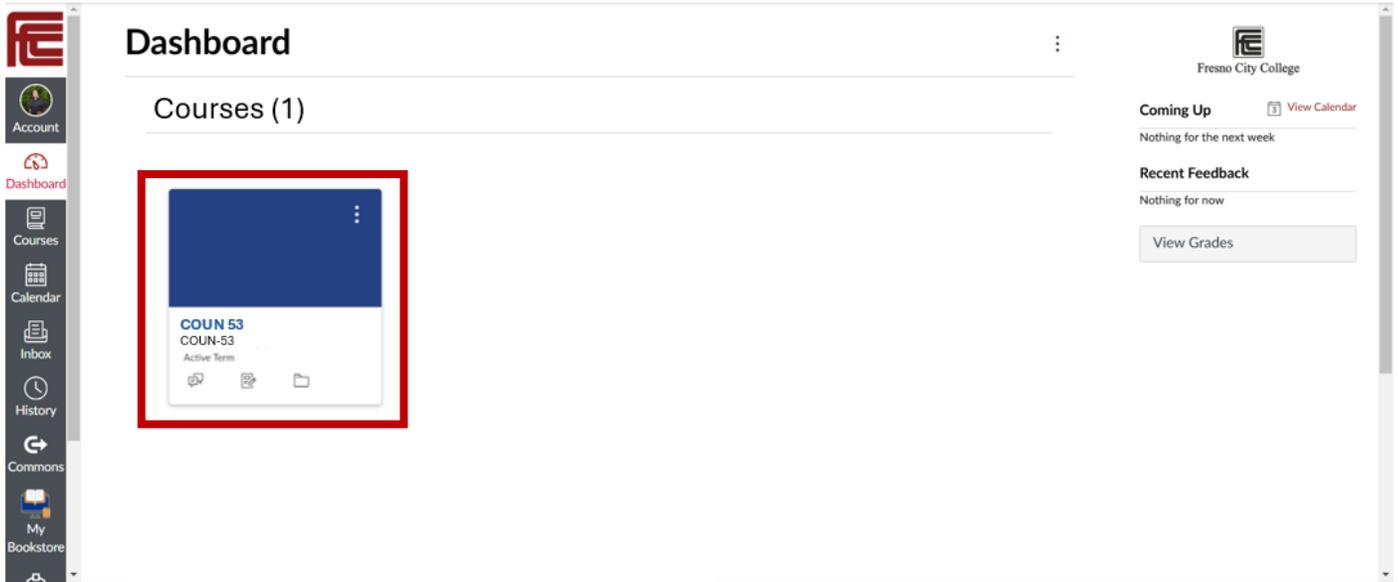
If you do not see anything in your Canvas Dashboard: (1) click on the “Courses” tab and then (2) click on “All Courses”. If the course has not been published by the instructor, it will not show up on your dashboard. The course will be visible only if it is published.

If you still can't see anything, upon checking the “All Courses” tab, please notify your instructor, and course facilitator (if applicable), to make sure you are enrolled in the course and are provided access to the Canvas course shell.



Once you click on the Canvas Course shell, you will be able to view and access the following:

- Recent “Announcements” from the instructor on the first page
- You will also be able to navigate the course by using the tabs available, such as, “Modules,” “Simple Syllabus,” “Discussions,” “Grades,” “Assignments”, etc.



Dual Enrollment Student – Best Practices

1. Stay organized and review the “Simple Syllabus”. The simple syllabus provides a course description and outline of the course to help you understand classroom norms/expectations, learning outcomes, how to contact your instructor, required texts/material, attendance policy, important dates, grading scale, etc.

2025SP - COUN 53 Last updated Jan 9, 2025 [Print](#)

Fresno City College
Title: College and Life Management - (COUN-53)
Section #: 12345 - **Units: 3.00**
Instructor: Angelica Gil
Meeting Days/Times: 12:00AM-12:00AM

Start Date: 03/17/2025 - End Date: 05/23/2025
Term: 2025SP
Room: WEB WEB
Census Date: 03/29/2025

Welcome Message

Welcome!

My name is Angelica Gil, and I will be your instructor this semester in this completely online course. This course runs from March 17th to May 23rd. The course will be conducted in Canvas and everything for your success will be found there. Once the course starts you will be able to login at the student portal located

Table of Contents:

- Welcome Message
- Class Norms
- Accommodation for Students with Disabilities
- Instructor
- Office Hours for Students
- Course Description
- Course Objectives
- Course Student Learning Outcomes
- PreRequisites/CoRequisites and Advisories
- Required Texts/Materials
- Attendance Policy
- Drop Policy & Deadlines
- Holidays
- Early Alert
- Participation and Engagement
- COVID Statement
- Class Outline/Calendar
- Exams and Assignments
- Grading Scale
- Make Up
- Late Work
- Extra Credit
- External Links
- Academic Dishonesty Policy
- Support Services
- Final Exam Date

2. Make a note of the instructor’s email and office hours and maintain communication with your instructor if you have any questions or concerns. You can use the Canvas “Inbox” to send a message to your instructor.

Dashboard

Courses (1)

- COUN 53
DUN-53
Active Term

Coming Up [View Calendar](#)
Nothing for the next week

Recent Feedback
Nothing for now

[View Grades](#)

Navigation Menu: Account, Dashboard, Courses, Calendar, **Inbox**, History, Commons, My Bookstore

- Use a planner/agenda to calendar important dates such as, holidays, last day to drop the course without a “W”, exams and homework assignment due dates, final exam date, etc.
- Review weekly assignments within the “Modules” tab in Canvas. The “Modules” tab will provide the course content for the week, such as, readings, handouts, instructions to assignment, etc.

- Use the “Virtual Hub for Students” for Canvas support and to access additional supportive student resources, such as the “FCC Tutorial Services”, “Student Canvas User Guide”, among many other resources.

- Remember, this is a college course that will count towards your high school graduation requirements and your permanent college records. Give yourself time to organize your planner, complete all homework assignments, study for test/quizzes, and always ask questions.

Additional Fresno City College Resources:

Technology Support

Phone: 559-499-6070 (option #4)

Reach out to the Technology Support team for login issues. Please make sure you have your Fresno City College ID# ready when calling.

MyPortal Video Tutorial

This video will give you step-by-step instructions on how to access MyPortal.

Canvas Student Guide

The Canvas Student Guide will provide you with a detailed “How to” for every feature you have access to in Canvas.

Library Services

Explore the Fresno City College Library services available and hours of operation.

Tutorial Services

Take advantage of the FREE tutoring services at Fresno City College. There are in-person and online tutoring services available. Make sure to have your Fresno City College student ID# and the course name you are wanting support in (for example: ENGL-1A-12345 or MATH-11-56789).